

Position

Mintivo are looking for a full time, IT Support Engineer based from our head office in Chippenham, Wiltshire.

This is a fantastic opportunity in a varied role working with multiple customers and modern technologies alongside a fast-growing team of technical professionals all within a fun, friendly culture, you will be working with the latest technologies to support our rapidly growing customer base.

Benefits

- Unlimited holiday
- Great working atmosphere and environment
- Development & training opportunities
- Lots of employee socials and events
- Bonuses and wage increases
- Lots of cake and bacon sandwiches!
- And of course, you get to work for a fast-growing, modern, market leader like us!

Who you are

We are looking for someone with exceptional customer service skills who can explain technical concepts simply and concisely, you will be focussed and self-motivated with a keen attention to detail. An exceptional helpdesk professional, who is willing to learn from others.

Essentials Skills

- Exceptional customer service skills
- Helpdesk experience
- On-site and remote support
- Methodical approach to problem-solving
- Active Directory
- Microsoft Exchange, Office 365 & Azure
- Firewall configuration & troubleshooting

Desirable Skills

- Experience working within an ITIL framework
- Microsoft certifications
- Knowledge of Windows Server 2012, 2016 & 2019
- DNS, DHCP,
- Networking; VLANs, routing & troubleshooting

Salary

£20,000-£25,000 dependant on experience

Why Mintivo?

We could tell you more about us and how we work, but we will leave it to some of our employees...

Adam – Apprentice Technician

"Mintivo isn't just a company, it's a family that approach IT in a different way"

Ben – IT Support Engineer

"It's great to have the opportunity to work with people who are so friendly and always working to improve my skillset."

Notes

37.5 hours a week Mon-Fri, due to the nature of the job some work at weekends and outside of normal hours may be required.

Travel to customer sites will be required so a full UK driving licence and access to your own vehicle is essential

To apply, please email a CV and covering letter to: recruitment@mintivo.co.uk

No agencies please.