

Mintivo: Voice

Flexible - Accessible - Low Cost



Slash your Phone Bill by 80%

Slash your Telephony and Travel Costs with IP Telephony

In addition to the many features built to boost productivity, enhance customer service and increase efficiency, Mintivo: Voice's Unified Communications system will also cut your telephony costs in half with IP communications and SIP trunking.

With an IP telephony system your phone bill will be slashed, and so will the cost of buying, expanding and maintaining your VoIP phone system. It is hosted in the cloud and you pay a fixed price per extension per month including calls!



Reduce your Phone Bill by 80%

Remote workers or employees on the go can make telephone calls free of charge with the Mintivo: Voice softphone and mobile application. Easily connect the telephone systems of remote offices, improve communication, and make inter-office phone calls free. International DIDs and IP Telephony allow customers to call you cheaply, increasing customer satisfaction.

- ✔ Connect remote offices – eliminate inter-office call charges
- ✔ Teleworkers or traveling sales people make free office calls
- ✔ Save on monthly call costs using SIP trunks
- ✔ Leverage WebRTC for video conferencing



A Phone System That Doesn't Break the Bank

Traditional phone systems or black box appliances are difficult to scale. Add more extensions and you are hit by licensing costs, underpowered hardware or you run out of ports. Cloud PBXs are all the rage but they can lock you into expensive per extension and per minute call pricing... Not so with Mintivo: Voice! Fixed costs per extension and all hosted securely in the cloud.

- ✔ Fixed price, per-extension licensing
- ✔ Cloud Hosted
- ✔ Easily self manage, no additional training is required
- ✔ Open-platform – choose your IP Phones & SIP Trunks



Cut Travel Costs With Integrated Web Conferencing

When plain old voice communication just isn't enough, Mintivo: Voice's integrated video conferencing solution saves you travel time and money by allowing users to connect and collaborate in real-time and enjoy face-to-face communication wherever they are. Attend meetings around the world with the cutting-edge technology of the 3CX powered WebMeeting technology.

- ✔ Eliminate expensive Web Conferencing Services
- ✔ All 01, 02 and 07 calls free of charge
- ✔ Save on call conferencing costs
- ✔ No monthly subscription fees

Unified Communications

Mintivo: Voice. Your Unified Communications Solution Made Easy

No matter how big or small your company is, the right Unified Communications solution can take your business communications to the next level, helping to improve collaboration, boost productivity, increase mobility and enhance the customer experience. Mintivo: Voice's UC functionality is inbuilt and included as standard all in the cloud, all on one user-friendly platform – no need to purchase add-ons or extras.

With Mintivo: Voice's modern, intuitive VoIP softphone and smartphone apps, users have instant access to communication tools such as status, instant messaging, web conferencing, the ability to chat & talk with website visitors, fax & voicemail to email and more.



See the Status of Your Colleagues

The ability to view the status of other colleagues is a great time saver, avoiding unnecessary call transfers or voice mail tags, and makes managing and working with remote employees easier than ever. Need some quiet time to finish a project? Customise your status and prevent any annoying disturbances.

- ✓ Eliminate expensive voice mail tags
- ✓ Avoid unnecessary transfers of phone calls
- ✓ Visible from all 3CX Apps: Mac, Windows, iOS & Android & web



Deliver Voicemail & Faxes to Inbox

Voicemails are converted to sound files and forwarded via e-mail. Likewise, in-bound faxes are converted to PDF and forwarded to users via e-mail, without requiring any fax server software.

- ✓ Forward voicemails to inbox
- ✓ Listen to voicemails without calling in
- ✓ Faxes are received as PDF files in your email



Instant Messaging / Text chat

Allow employees to communicate together via text messaging, without the need to rely on third party internet messaging systems or give out personal phone numbers. 3CX users can send and receive text messages via the Mintivo: Voice web, Windows, Mac, iOS and Android apps from anywhere – a true unified communications solution!

- ✓ No need for third party messaging systems
- ✓ Send text messages, links and more at no additional cost
- ✓ Available on web, Mac, Windows, iOS & Android apps

Office Without Limits

Go Mobile with Leading Android and iOS VoIP Apps

Mintivo: Voice includes VoIP apps for Android and iOS which allow you to take your office extension with you anywhere. With a modern and intuitive user-interface, Mintivo: Voice's integrated softphone applications offer a full range of Unified Communications features including presence, chat, conferencing and more.

Answer calls to your office phone extension via your mobile device and transfer to colleagues without asking customers to call another number. Slash your company's mobile phone costs, increase productivity and make sure you never miss a call again!



Acclaimed Android and iOS VoIP Apps

Mintivo: Voice features native Android and iOS VoIP apps that are continuously updated and tested and set the standard for mobile phone VoIP apps. With an inbuilt tunnel to avoid remote firewall issues, calling from over 3G or from any Wifi hotspot is extremely reliable. Mintivo: Voice's 3CX Android and iOS apps fully support PUSH, allowing the phone to be on standby and save battery life.

- ✔ Most advanced & reliable Android & iOS VoIP softphones
- ✔ No additional licensing costs for softphones
- ✔ "PUSH" notifications save mobile battery life
- ✔ Inbuilt SIP tunnel/proxy resolves any remote firewall issues



Use Your Extension From Anywhere

With the Mintivo: Voice VoIP apps for Android and iOS you can take your extension wherever you go. Mintivo: Voice delivers the one number concept meaning that you no longer must give out your personal mobile number. Set your status so your colleagues can see whether you are available to take a call.

- ✔ Make and receive calls from your smartphone – at no cost
- ✔ Set status to available, away & out of office from your smartphone
- ✔ One number concept
- ✔ See the presence of your colleagues from anywhere



Easy to Configure and Manage

The Mintivo: Voice apps for Android and iOS utilise VoIP and are secure and easy to setup and manage. The apps can be automatically provisioned reducing help desk calls. Because of the inbuilt tunnel, the Mintivo: Voice apps work seamlessly across all firewalls, making them even more reliable.

- ✔ Remotely configurable via QR code, no hassle setup
- ✔ Secure communication with end-to-end encryption
- ✔ Fully integrated, thus easy to use
- ✔ SIP Forking – use all apps simultaneously

Office Without Limits

Powerful, Easy to Use Softphones for Windows and Mac

With powerful softphones for Mac and Windows, Mintivo: Voice allows you to easily manage your phone calls in the office, at home or on the road using your desktop PC or laptop.

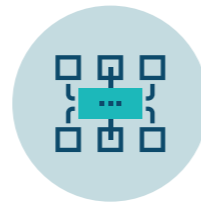
Unlike other Phone systems, no additional licence fees are charged – and because the apps are fully integrated, they are easy to deploy and manage, as well as easy to use for employees.



Use your Softphone to Make & Receive Calls

With Mintivo: Voice's VoIP softphones for Mac and Windows, you can manage your calls from your desktop and make, receive and transfer calls via the office phone system from your computer, even while out of the office. Using a headset, you can even use an app as a full desk phone replacement.

- ✔ Launch calls on your IP Phone from your desktop with CTI mode
- ✔ Access to full range of Unified Communications features
- ✔ Easy to use and manage with intuitive interface
- ✔ Work seamlessly as if you were in the office & save on call costs



Manage your Calls with the Mintivo: Voice Switchboard

The Mintivo: Voice softphone applications include a powerful switchboard function that can be tailored to the way you want to view and manage telephone calls in real-time. With 5 different views to choose from it can cater to any job role.

- ✔ Drag and drop calls for quick transfer
- ✔ Ideal for Call Centers – includes Wallboard and Q-Manager view
- ✔ View the presence of colleagues easily
- ✔ Receptionist view allows easy management of incoming calls



Integrates with MS Exchange, Outlook & Others!

Launch calls directly from your CRM software. Inbound calls are matched to customers based on the caller ID and logged in your CRM system. Accurate call journaling of inbound and outbound calls with call duration allows you to generate insightful reports on customer and agent activities.

- ✔ Use MS Exchange, Microsoft Outlook or internal phonebook
- ✔ Launch calls from your CRM
- ✔ Converts cryptical Caller ID to a customer name
- ✔ Detailed reports on customer activities, no manual call logging

Web Conferencing

Integrated, Free Video Conferencing

Video conferencing has become an essential part of daily business communications. Whether it's to catch up with a team member who is travelling or to give a sales presentation, no one can argue that it's a means of communicating that has become a part of the norm. Mintivo: Voice's integrated video conferencing is easy to use and enables businesses to save time and money by hosting virtual meetings, whilst enjoying the benefits of face-to-face communication.

Video conferences can be easily launched through the web client with a few mouse-clicks and can be used for a wide variety of everyday communication needs to boost productivity and efficiency.



Hassle-Free Video Conferencing with WebRTC

Mintivo: Voice harnesses Google's revolutionary WebRTC technology, which enables high-quality video and voice communications to take place through your Web browser. Participants will be able to seamlessly join meetings without the need to download any additional software or plugins, enabling a better user experience for your partners, customers and employees.

- ✔ Clientless
- ✔ One-Click Conference
- ✔ Interoperability with VoIP and video
- ✔ Bandwidth management and control



Video Conferencing for All

Whether a small business or large enterprise, companies of all sizes can now take advantage of video conferencing as an advanced real-time collaboration and online meeting tool. Avoid paying a monthly subscription fee for each user just for video conferencing and implement open standard peripheral hardware for an inexpensive solution. Unlimited users means inefficient and unprofessional account sharing is eliminated.

- ✔ Pricing based on number of participants, no per user licensing
- ✔ Unlimited users no matter which package you choose
- ✔ No per month costs, just one low, yearly payment
- ✔ Integrated with Mintivo: Voice – free for up to 250 participants



Advanced Features for Ultimate Collaboration

Mintivo: Voice's video conferencing is feature-rich and user friendly. Participants can enjoy video communication without the need to login anywhere and easy setup of ad-hoc meetings makes launching conferences ever so easy for both participants and organizers – employees can even use their mobile devices to join meetings.

- ✔ Plugin & download free video conferencing
- ✔ Remote control and screen sharing for quick & easy troubleshooting
- ✔ Pre-upload PowerPoints & PDFs for crisp, responsive delivery
- ✔ Easy to use polling tool for feedback



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Get in touch today

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